



## **North London Hospice Update 2021/22 Quality Account**

Updates are provided against the committee's comments on the 2012/22 Quality Account

### **The Committee was disappointed to see an increase in new pressure ulcers being reported**

We continue to monitor and report on all pressure ulcers. We have seen a lower trend of new pressure ulcers in quarter one and two of 2022-23 compared to the same timeframe in 2021-22. With 28 new pressure ulcers reported compared to 35. When benchmarked against other hospice in the UK, our rate of pressure ulcers per 1000 bed days is inline with the national average for the first two quarters of 2022-23.

### **The Committee noted that medication incidents had increased**

In quarter 1 and 2 of 2021-22 medication incidents averaged 26.2 incidents per 1000 bed days. For quarter 1 and 2 this year we have seen an average of 13.95 incidents per 1000 bed days.

### **The Committee noted that recruitment was still a problem**

Despite recent successes with recruitment, we continue to have vacancies within our medical and nursing workforce. We continue to review our staffing models and have seen five staff commence in Nursing Associate positions across the inpatient unit and community teams having successfully completed their apprenticeships. We are actively promoting internal career development by supporting associate clinical nurse specialist (Band 6) in each community team to progress to Clinical Nurse Specialist positions (Band 7). We have been developing our social media response for promoting the organisation and our employment opportunities.

Fran Deane  
Director of Clinical Services  
30 November 2022